**CONSEQUENCE** BOOKING FORM

# One-Day Introductory Workshop in to the Root Cause Analysis Investigation

Date	Location	Venue	Select
18 September 2002	YORK	Elmbank Hotel	
10 October 2002	EXETER	Crossmead Conference Centre	
22 October 2002	SOUTHAMPTON	Southampton Institute	
13 November 2002	LONDON	Barkston Gardens, Kensington	
10 December 2002	READING	Easthampstead Park	

YOUR DETAILS (please complete a new form for each delegate, make copies if required)

Title	First Name	Surname	
Job title		Department	
		Address	
		Postcode	
Telephone	Fax	E- mail	
Please state any sp	ecial dietary requirements		

## PAYMENT

### **By Cheque**

A cheque for £.....is enclosed

Please make payable to Consequence

## By BACS

Bank sort code : 30-94-04

Account number: 01836187

Please send your BACS remittance form as

confirmation of payment

## **By Invoice**

We require an invoice to (include dept. & contact)

.....

Any required reference .....

.....

Your VAT number .....

Our VAT number is : 786 8059 70

# **BOOKING WITH US:**



Post / Fax this form to: Consequence 18 Mark Road Headington Oxford OX3 8PA

# Tel / Fax: 01865 741 044

# Email: bookings@consequence.org.uk

### The Fee

£145 + VAT (£170.38 inc.)

The fee includes lunch, refreshments and a copy of The Consequence Step by Step guide to Incident Investigation and Root Cause Analysis Techniques manual.

### **Confirmation of booking**

All bookings received before 14 days prior to the event will be confirmed in writing. Bookings made after this date will be confirmed by fax or e-mail. Note: It is recommended that the individual fax and track their

own booking rather than rely on other departments.

### **Cancellation and refunds**

A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the event. We regret that any cancellation after this time cannot be refunded, and that refunds for failure to attend the workshop cannot be made, but substitute delegates are welcome at any time.

#### **Terms and Conditions**

Payments required within 28 days. Consequence reserve the right to cancel any events. Should this occur a full refund shall be given. Consequence reserve the right to change the instructors or programme without prior notice.

For further information or contact: enquiries@consequences.org.uk or call 01865 741044